



LYNDSEY MARIE
BEAUTY STUDIO

TERMS & CONDITIONS

Terms and Conditions

Definitions

- **The Client:** Refers to the recipient of the service and name listed on the booking form.
- **The Makeup Artist:** Refers to Lyndsey Marie Makeup Artist.
- **The Agreed Artist:** Refers to the artist from Lyndsey Marie that has been booked by the Client to complete the agreed makeup services.
- **The Booking:** Refers to the agreement between the Client, the Makeup Artist confirmed by e-mail, for provision of the service.
- **Fee:** Refers to the amount payable by the Client to the Makeup Artist for the services listed on the invoice.
- **Event:** Refers to the occasion and location for which the service has been agreed.
- **Event Date:** Refers to the date for which the service has been agreed.
- **Party:** Refers to the persons in addition to the Client requiring services at the Event

Disclaimer

Lyndsey Marie Makeup Artist will accept and acknowledge a booking from the Client upon receipt of the reservation fee payment. After acceptance of the Booking, and prior to the services being performed, Lyndsey Marie Makeup Artist will provide a Confirmation of Booking and Invoice to the Client by email.

General Conditions

By proceeding to secure the Booking by way of paying a reservation fee, the Client accepts that they are entering into a contract and agree to be bound by the conditions outlined below.

1. Securing your booking

- (a) The booking is only reserved once the Client has paid a non-refundable reservation fee.
- (b) The reservation fee secures the Makeup Artist for the Event on the Event Date, the number of people in the Party as agreed on the Client's quote, and includes the processing of Booking.
- (c) The Makeup Artist will accommodate changes where possible once the Client's reservation fee has been paid.
- (d) Any changes to the Booking must be communicated by the Client to Lyndsey Marie Makeup Artist and the Agreed Artist prior to the Event so that the necessary amendments can be made to the invoice.

2. Payment

- (a) The reservation fee is to be paid via online bank transfer to Lyndsey Marie Makeup Artist.
- (b) The reservation fee is non-refundable but redeemable against the Event day balance (not redeemable against the pre-wedding trial).
- (c) Payment for pre-wedding trial is to be made directly to the Makeup Artist on the day of the trial in cash.
- (d) Should the Client wish to make an advance payment via online bank transfer for the pre-wedding trial, please contact the Makeup Artist to make arrangements.
- (e) Payment for the Event day services must be made no later than 2 weeks in advance of the Event Date via online bank transfer to Lyndsey Marie Makeup Artist.

3. Additional charges

- (a) £30 additional fee will be applied per Makeup Artist should they need to begin travel prior to 6.30am.
- (b) A minimum of 3 people are required in a Bridal Party or an additional fee of £30 will be applied.
- (c) False lashes are included in the Bridal Service fee however, no discount is applied should any person choose not to have lashes.
- (d) Mileage is calculated (using Google Maps) from the Makeup Artist's home to the location of the booking. Travel expenses will be charged at 50p per mile each way on all appointments.
- (e) The Client is liable to pay any parking charges where necessary.
- (f) Any major changes to the makeup look requested by the Client on the wedding day that were not previously discussed during the trial will be subject to an additional fee of £35. This fee is to compensate the Makeup Artist for any additional time and resources required to accommodate the changes. The Makeup Artist reserves the right to refuse any changes that cannot be accommodated within the allocated time or

resources. The Client will be notified of any additional fees before any changes are made.

(g) If the Client and/or the bridal party is not available for their scheduled makeup session at the agreed time, or if they are running late, the Makeup Artist reserves the right to reduce the service time accordingly or to cancel the appointment entirely. If the Makeup Artist is able to accommodate the late arrival and extend the service time, an additional fee of £35 per hour will be charged to the Client. However, please note that the Makeup Artist may have other appointments scheduled and may not always be able to extend the service time. It is the responsibility of the Client and/or the bridal party to ensure that they arrive promptly for their scheduled makeup session.

4. Pre-Wedding trial

(a) Pre-wedding trials with Lyndsey Marie Makeup Artist are carried out at 73 Hen Gei Llechi, Y Felinheli, LL56 4PE.

(b) Arrangements can be made for pre-wedding trials to be carried out at an alternative venue. Travel expenses may apply.

5. Photography

(a) As part of the service provided, the Makeup Artist may take photographs which may be shared on social media and/or 3rd party websites.

(b) All photographs taken of the client/s, the venue, and the event of the Client/Party may be used on the Makeup Artist's websites and/or social media platforms.

(c) Any professional photographs that the Client supplies to the Makeup Artist will be credited back to the photographer.

(d) The Makeup Artist may contact the Client and/or the Client's photographer to request images from the Event. The Makeup Artist agrees to credit the photographer when using these images.

(e) If the Client does not agree to the above, notice must be given in writing to the Makeup Artist and/or Agreed Artist prior to the Event.

(f) Any photographs taken by the Makeup Artist at the Event of the Client/Party remain the property of the Makeup Artist.

(g) The Makeup Artist reserves the right to use the photographs taken at the Event of the Client/Party for promotional purposes, including but not limited to, the Makeup Artist's websites and/or social media platforms.

(h) The Client acknowledges that they will not receive compensation or notification for the use of these images.

(i) The Makeup Artist will endeavour to credit the photographer where possible. If the Client does not agree to the above, notice must be given in writing to the Makeup Artist and/or Agreed Artist prior to the Event.

6. Responsibility of the client

(a) The Client/Party must inform the Makeup Artist of any potential issues that may affect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions. The Makeup Artist cannot be held liable for any condition that arises or loss incurred by the Client/Party if the Client/Party has not informed the Makeup Artist of any known conditions as stated above, or of any conditions unknown to the Client/Party at the time of the service.

(b) The Makeup Artist will not be held responsible for any personal injury sustained as a result of taking part in any makeup services provided.

(c) The Makeup Artist reserve the right to cancel the agreement if the behaviour of the Client/Party is deemed inappropriate and/or if the Client/Party reports a condition that the Makeup Artist deem as a risk to health and safety. In these cases, any payments that have already been made by the Client for the service are non-refundable.

(d) The Client is responsible for providing a suitable working space for the Makeup Artist such as adequate space, light, electricity points and hand washing facilities.

(e) The Client accepts responsibility to ensure any clothing and accessories needed for the Event are kept out of the way of the makeup working area. If products of any kind get on clothing or accessories, the Makeup Artist cannot be held liable.

(f) A schedule for the Event day services will be given to the Client by the Makeup Artist prior to the Event day. It is the Client's responsibility to ensure every member of the Party is aware of timings on the day and that they make themselves available.

7. Responsibility of the Makeup Artist

- (a) Lyndsey Marie Makeup Artist will always endeavour to honour the agreement to the best of their ability.
- (b) There may be circumstances beyond the control of the Makeup Artist where the Makeup Artist is unwell, delayed or otherwise unavailable, sometimes at short notice. In such a case the Makeup Artist will inform the Client at the earliest convenience and endeavour to make favourable alternative arrangements if possible.
- (c) The Makeup Artist will not be held responsible for any delays caused by events beyond their control. No refund or compensation will be given in the event of delays caused by other wedding vendors, guests, or members of the bridal party.
- (d) The Makeup Artist shall not be liable or responsible for any failure to perform, or delay in performance of any of their obligations, that are caused by an event outside their control including, without limitation, strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, robbery of the artist's kit needed to carry out work, road traffic accident or traffic delays, flood, earthquake, subsidence, epidemic, pandemic, or any other natural disaster, failure of public or private telecommunications or transportation networks or damage to or failure of any mode of transportation used by the Makeup Artist. If the booking is directly affected by circumstances beyond the control of the Makeup Artist, every possible endeavour to rectify such situations will be made, however no compensation will be offered. The Client is advised to gain wedding insurance as a protection against such circumstances.

8. Privacy

- (a) Lyndsey Marie Makeup Artist is committed to protecting and respecting the privacy of all clients. The Client's personal information will only be used for the following reasons:
- To process the Client's initial enquiry.
 - To process the Client's booking and pre-wedding trial appointments.
 - To carry out our obligations arising from any contracts entered into by the Client and the Makeup Artist.
 - To provide the Client with personalised ongoing assistance and support
 - To seek the Client's views or comments on the service provided
- (b) Any personal information collected will be maintained in strict confidence and will never be shared with any 3rd parties.

9. Cancellation policy

- (a) Upon execution of the non-refundable reservation fee the Client understands and agrees that the Makeup Artist will not book another Event for this date. In the event that the Client cancels the booking for any reason the Makeup Artist shall suffer losses. As such, the Client agrees that, in the event of cancellation by the Client, the reservation fee shall be forfeited by the Client and retained by the Makeup Artist as liquidated damages and not as a penalty. The Client and the Makeup Artist agree that such amount is reasonable.
- (b) The Client can cancel the booking at any time up to 48 hours in advance of the booking date. All cancellations or changes to service must be stated in writing via email to the Makeup Artist and are only confirmed once the Client has received a reply from the Makeup Artist.
- (c) The Makeup Artist will be under no obligation to refund any money paid up until point of cancellation, however the Client will not be liable for any further payments.
- (d) Cancellations for services booked where travel and/or accommodation expenses have been paid for by the Makeup Artist and are non-refundable by the provider will need to be reimbursed in full by the Client to the Makeup Artist.
- (e) In the unlikely event that the Makeup Artist is unable to provide services on the Event day due to personal circumstances, act of god, or severe illness, they agree to make every effort, but cannot guarantee, to find the Client an equally capable replacement artist. Cancellation of the booking by the Makeup Artist will result in a full refund of fees already paid by the client for the Event day services. No further compensation will be offered.
- (f) If the Makeup Artist are made to feel uncomfortable in any way, or if any of the bridal party, wedding guests, or other wedding vendors display abusive or offensive behaviour the Makeup Artist has the right to terminate the contract without refund.
- (g) All pre-wedding trials are non-refundable.

10. Postponement Policy

(a) Should the Client need to postpone/reschedule date of booking, the Makeup Artist will allow for two date changes only per booking (subject to the Makeup Artist's availability to cover the alternative date which cannot be guaranteed). Thereafter any further date changes will be considered a cancellation and a new booking with reservation fee payment and new payment schedule will be required to secure the new date.

(b) Postponements and date changes to bookings are subject to availability of the Makeup Artist.

(c) If the Makeup Artist does not have availability for the new Event date, this will be regarded a cancellation of services and the reservation fee paid by the Client will be retained by the Makeup Artist. No further compensation will be offered.

(d) The client may be liable for any increase in service charges applicable to the new date.

(e) All pre-wedding trials are non-refundable.

By paying your reservation fee you are agreeing to these terms and conditions. If no response is received within 14 days, the date will be made available to another client. If you have any questions please don't hesitate to get in touch.

♡ Thank you.